## IN THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the present application:

1-28. (Canceled)

29. (Currently amended) A method comprising:

using a storage system management application to manage information relating to operation of a plurality of storage servers;

using a first agent <u>processing system which is separate from the storage system</u>

<u>management application</u> to scan a first subset of a hierarchical structure of data

maintained by a storage server <u>of the plurality of storage servers</u>, to collect information about the first subset;

using a second agent <u>processing system which is separate from the storage</u>

<u>system management application</u> to scan a second subset of the hierarchical structure of data maintained by the storage server, to collect information about the second subset;

storing the information about the first subset and the information about the second subset in a physical storage facility which is accessible by anthe storage system management application for display to a user; and

using the storage system management application to access the physical storage facility and to generate an output to a user which is indicative of the information about the first subset and the information about the second subset.

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30. (Previously presented) The method of claim 29, wherein the hierarchical

structure of data is a directory structure of data stored by the storage server.

(Currently amended) The method of claim 29, wherein the first agent processing 31.

system uses a first file system and the second agent processing system uses a second file

system which is different from the first file system.

32. (Previously presented) The method of claim 31, wherein the first file system

comprises a network file system (NFS) and the second file system comprises a common

Internet file system (CIFS).

33. (Previously presented) The method of claim 31, wherein said storing comprises

storing the information about the first subset and the information about the second

subset in the same format.

34. (Previously presented) The method of claim 33, wherein said format is a non-

file-system-specific format.

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35. (Previously presented) The method of claim 29, wherein said storing comprises

storing the information about the first subset and the information about the second

subset on a database server.

(Previously presented) The method of claim 29, wherein said storing comprises 36.

storing the information about the first subset in a fist table and storing the information

about the second subset in a second table.

37. (Previously presented) The method of claim 29, wherein said storing comprises

storing the information about the first subset and the information about the second

subset in a single table.

38. (Previously presented) The method of claim 29, wherein said storing comprises

storing the information about the first subset and the information about the second

subset in a histogram.

39. (Currently amended) A system comprising:

a storage server coupled to maintain a volume of data, the storage server

maintaining and to maintain a directory structure of the volume;

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a first agent processing system coupled to the storage server, to scan a first

subset of the directory structure of the volume to collect information about the first

subset;

a second agent processing system coupled to the storage server, to scan a second

subset of the directory structure of the volume to collect information about the second

subset; and

a database server coupled to the first agent processing system and the second

agent processing system, to store the information about the first subset and the

information about the second subset in a physical storage facility.

40. (Currently amended) The system of claim 39, further comprising:

a storage system management application coupled to the storage server and the

first and second agents agent processing systems, to control the first and second

agentsagent processing systems.

41. (Previously presented) The system of claim 40, wherein the storage system

management application generates a graphical user interface (GUI).

(Previously presented) The system of claim 39, wherein the database server 42.

stores the first and second information in a table.

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43. (Previously presented) The system of claim 39, wherein the database server

stores the first and the second information as a histogram.

44. (Currently amended) The system of claim 39, wherein the first agent processing

system uses a first file system and the second agent processing system uses a second file

system which is different from the first file system.

45. (Previously presented) The system of claim 44, wherein the database server

stores the information about the first subset and the information about the second

subset in the same format.

46. (Previously presented) The system of claim 44, wherein the database server

stores the information about the first subset and the information about the second

subset in a non-file-system-specific format.

47. (Previously presented) The system of claim 39, wherein the first file system

comprises a network file system (NFS) and the second file system comprises a common

Internet file system (CIFS).

48. (Currently amended) A system comprising:

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a storage server to maintain a volume of data, including to maintain a directory

structure of the volume of data;

a first agent processing system which uses a first file system, to scan a first subset

of the directory structure of the volume to collect information about the first subset;

a second agent processing system which use uses a second file system different

from the first file system, to scan a second subset of the directory structure of the

volume to collect information about the second subset;

a storage facility coupled to the first agent processing system and the second

agent processing system, to store the information about the first subset and the

information about the second subset in the same format; and

a management application coupled to the storage server and the first and second

agents agent processing systems, to control the first and second agents agent processing

systems.

(Previously presented) The system of claim 48, wherein said format is a non-file-49.

system-specific format.

50. (Previously presented) The system of claim 48, wherein the first file system

comprises a network file system (NFS) and the second file system comprises a common

Internet file system (CIFS).

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- 51. (Previously presented) The system of claim 48, further comprising: a database server to maintain the storage facility.
- 52. (Previously presented) The system of claim 48, wherein the management application generates a graphical user interface (GUI).
- 53. (Previously presented) The system of claim 48, wherein the database server stores the first and second information in at lest one table.
- 54. (Previously presented) The system of claim 48, wherein the database server stores the first and second information as at least one histogram.
- 55. (New) The method of claim 29, wherein the first agent processing system and the second agent processing system are controlled by the storage system management application.

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